

2023



*Brings You 50 Years of
Holiday Wishes!*



The RMI Family of Companies



Mike Hopsicker
President & CEO

*Warmest Wishes
and Great Thanks
from our Business
to Yours!*



Casey Harvey
VP of Sales



Cassandra Barry



Ben Brewer



Phillip Briggs



Walter Carroll



Greg Dengler



Kevin Dubay



Shaun Huggins



Steve Lenahan



Michael McFadden



Kirk Meloney



Chris Newkirk



Paul Schwartz



Steve Steller



Andrew Vogl

National Propane Day On Fox & Friends

On October 7th, the propane industry celebrated National Propane Day. Paraco Gas sponsored a great public relations event with Fox & Friends to educate

consumers about the benefits of propane. Our very own Andrew Vogl appeared on set, and RMI was well represented with items to display, including a Pinnacolo Pizza Oven, a Bromic Outdoor Heater and our NOVO Grill. This was a proud day for RMI and the propane industry!



RMI Celebrates 50 Years!

We are proud to be celebrating over 50 years in business this year! Instead of one big bash ... we have spread out the fun by hosting 50th celebration events at each location. The celebrations started in Goldsboro, NC on 9/11 and ended in Bensalem, PA on 11/1.



Many of you ask how John Murray is doing, and we are pleased to report he was able to attend the Bensalem party. We are thrilled he could join us to celebrate our 50th!

We are all very proud of our history, and of course, we would not be where we are today without the support of our dedicated customers! We work hard every day to meet your needs and help you in your business. With your support, and our continued focus on your needs, we hope to be able to serve you and the industry for another 50 years to come!



Product & Operations Management

From left: Scott Porter, Andrew Vogl, Mark Jenny, Linsey Fluty, Kevin Bayley, Jeff Heller & Nick Ide



Lee Administration

Clockwise from back left: Keith Ives, Rick Maxstadt, Ryan Stengl, Tina Newton, Kate Reynolds, Chris Clark & Ellen Lai

*Wishing All the Beauty of this
Holiday Season be Yours to Enjoy.*



Credit & Collections

From left: Karen Wellman & Debbie Ward



Materials Management

From left: Tina Edwards, Mick Romanowicz & Brenda Curry



Technical / Installation

Support From left: Chris Wolfe, Eben Waugh, Geoff Barstow & Keith Szczepanski

Joyful Holiday Greetings From Customer Service.



Flint MI Customer Service

From left: Stacey Tewksbury, Darla Bussinger & Rebecca Haglund



Bensalem PA Customer Service

From left: Tom Helt & Lisa Rhodes



Goldsboro Customer Service

From left: Shawn Moore, Leigh Howell & Daniella Gardino

RMI Celebrates Retirements...

Jimmy Doss has retired after nearly 35 years with RMI/Best & Langston. Jimmy was instrumental in the integration of B&L back in 2015 and continued to be a major contributor, managing RMI's sales taxes and the day-to-day operations in Goldsboro. Jimmy plans to spend time with his grandkids, golf more, and do "whatever he wants." We wish him all the best in his retirement.

After 45 years in the hearth industry, **Kirk Meloney** is retiring at the end of 2023. Over his career, Kirk made significant leadership contributions to several hearth companies and NEHPBA where he served as President. We wish Kirk well in his retirement!

...And New Employees in 2023

Mick Romanowicz joined as the Buyer for Propane & HVAC Products in October. He brings excellent experience, and an energetic attitude. We are thrilled to have him on the team!

Tina Newton is the newest member of our admin team, holding the position of Accounting Clerk. Tina has years of experience and brings eagerness to RMI.

Edwin Morales (Bensalem) & **Tim Bianco** (Lee) joined the RMI warehouse team. They both bring hard work and dedication to the RMI family.



Lee MA Customer Service

Clockwise from left: Matthew Frank, Fran Zerbato, Burt Ball, Carolyn Lines, Lynne Frederick, Debbie Brazie & Abigail Litchfield



Pictures From The Past



Seasons Greetings From the Warehouse Teams



Bensalem, PA Warehouse: From left: Jesse Roman, Dave Acevedo, Jesus Flores & Edwin Morales



Flint, MI Warehouse:

From left: Doug Tabor, Jim McIntyre & Matt Crawford



Goldsboro Warehouse:

From left: Kevin McRae, Chuck Long, James Cox & DaShawn Braswell



Lee, MA Warehouse:

Left to right: Mark Benoi, Chris Prior, Bruce Miner, Joe Burke, Mark Cardillo, Tim Bianco & Tony Viola

Season's Greetings to Dear Friends!

Do you remember what you were doing in 1973? RMI was just getting started from the garage of Ray Sr. and Midge Murray. 50 years of business is a long time, and results in decades of customer relationships, outstanding employees, and wonderful memories. This years Holiday letter is dedicated to honoring these relationships, and the great team of RMI employees – both past and present.



RMI - Board of Directors
Jeff and Mike Hopsicker (CEO, Owner)



RMI - Founders and Advisors
Jim, Ray and John Murray



The Early Days

Jim Murray was one of the first employees when he joined his dad in the very beginning days of RMI. Ray Jr. joined in 1976, and John in 1982. Together they achieved some significant growth. They were helped by a great group of employees who built the foundation of what the company is today. We hope you enjoy the pictures of RMI past, and it brings back good memories of your own.

2024 will be 20 years since I joined the RMI team. Over those years, there have been many changes and additions. Through acquisitions, we have acquired new products and vendors, more territory, two more warehouses and many talented team members. But our roots stay the same. We are still a family business that values the contributions of our employees and the relationships with our customers. We try our best to put the customer first, through complete customer care, competitive pricing, and by stocking the right quantity and assortment of products to meet your needs. We are far from perfect but believe strongly in continuous improvement. It is this focus on continuous improvement, along with our family values and commitment to the customers that we hope will make RMI your distributor of choice now and in the future.

We thank you for your business and are most appreciative for your past support! With 50 years in the books, our goal is nothing short of continuing the RMI family and serving you for years to come!



44 Years of Open Houses



Circa 94



Old & New Lee Warehouses



Mr. Murray & Manchester Tank



Jim Murray - President of PGANE



Mr. Murray at Work



Bensalem Customer Service

Here's to a Merry Christmas and Happy New Year!