

DISPLAY & BURN CREDIT

REQUIRED INFORMATION

For live burn submittals to be processed the following information is required. Please either email to showroomdisplays@raymurray.com or mail to Ray Murray, Inc. 4411 Pier N. Blvd, Flint, MI 48504, Attn: Jamie Erhardt. For any other information please email showroomdisplays@raymurray.com or call 1-800-628-5044. Thank you.

ALL of the following information is required. Any information missing may delay processing of your claim.

1. **COLOR PHOTO of ENTIRE UNIT** including accessories. Unit must be current year model, **COMPLETELY INSTALLED AND BURNING**. (Please be sure that any accessories eligible for credit are included in the photos.) Please attach photo(s) to this form if mailing.
2. **MODEL AND SERIAL NUMBER MUST BE** on back of photo if submitting by mail. When submitting by email please indicate model and serial number on each photo name. If submitting a log set for live burn credit, you must list the serial number of burner.
3. **DATE OF INSTALLATION** in showroom.
4. **RMI INVOICE NUMBER(S) or your purchase order number(s)** for unit and any accessories.

NOTE: a. All burners must be listed with their respective logs.
b. Log Racks must be pictured in their entirety in order to receive full credit.

5. One claim per model type per customer location.
6. Napoleon is the only manufacturer that allows credit for venting. All other brands do not include venting.

**ALL BURNS ARE PROCESSED IN THE ORDER THAT THEY ARE RECEIVED.
PLEASE ALLOW 30-90 DAYS FOR CREDITS TO BE PROCESSED, SUBMITTED AND POSTED TO ACCOUNT.**

Dealer Name: _____ **Contact Person:** _____
Address: _____ **City/State/Zip:** _____
Phone: _____ **Email:** _____ **Date:** _____

Model	Serial Number	List Accessories Purchased to Complete Unit (if it applies)	Date Installed	RMI Inv# or PO#

If you need more room, please use another form. Thank you.

