

# DISPLAY & BURN CREDIT

## REQUIRED INFORMATION

For live burn submittals to be processed the following information is required. Please either email to [showroomdisplays@raymurray.com](mailto:showroomdisplays@raymurray.com) or mail to Ray Murray, Inc. 4411 Pier N. Blvd, Flint, MI 48504, Attn: Jamie Erhardt. For any other information please email [showroomdisplays@raymurray.com](mailto:showroomdisplays@raymurray.com) or call 1-800-628-5044. Thank you.

**ALL of the following information is required. Any information missing may delay processing of your claim.**

- COLOR PHOTO of ENTIRE UNIT** including accessories. Unit must be current year model, **COMPLETELY INSTALLED AND BURNING**. (Please be sure that any accessories eligible for credit are included in the photos.) Please attach photo(s) to this form if mailing.
- MODEL AND SERIAL NUMBER MUST BE** on back of photo if submitting by mail. When submitting by email please indicate model and serial number on each photo name. If submitting a log set for live burn credit, you must list the serial number of burner.
- DATE OF INSTALLATION** in showroom.
- RMI INVOICE NUMBER(S) or your purchase order number(s)** for unit and any accessories.

**NOTE:** a. All burners must be listed with their respective logs.  
b. Log Racks must be pictured in their entirety in order to receive full credit.

- One claim per model type per customer location.
- Napoleon is the only manufacturer that allows credit for venting. All other brands do not include venting.

**ALL BURNS ARE PROCESSED IN THE ORDER THAT THEY ARE RECEIVED.  
PLEASE ALLOW 30-90 DAYS FOR CREDITS TO BE PROCESSED, SUBMITTED AND POSTED TO ACCOUNT.**

Dealer Name: \_\_\_\_\_ Contact Person: \_\_\_\_\_  
Address: \_\_\_\_\_ City/State/Zip: \_\_\_\_\_  
Phone: \_\_\_\_\_ Email: \_\_\_\_\_ Date: \_\_\_\_\_

Model	Serial Number	List Accessories Purchased to Complete Unit (if it applies)	Date Installed	RMI Inv# or PO#

If you need more room, please use another form. Thank you.

